

### Prices:

Due to our continuing product improvement, Parcus Medical reserves the right to change product prices and to discontinue product without prior notice.

### Taxes Outside the U.S.:

The amount of any applicable sales, use, excise or other municipal, state or federal taxes will be billed and collected by the selling company.

### Taxes in the U.S.:

The amount of any applicable sales, use, excise or other municipal, state or federal taxes will be billed and collected by Parcus Medical unless the customer possesses and provides an exemption certificate.

### Terms of Payment:

For sales to customers residing in the U.S., the terms are net 30 days from date of invoice. Special terms and conditions can only be approved by the Parcus Customer Service Manager. Outside the U.S., please refer to terms defined by your Parcus Medical representative.

### Delivery Outside the U.S.:

Contact your Parcus Medical representative for specific delivery information in your country.

### Delivery in the U.S.:

- Shipment methods are at Parcus Medical's discretion and all deliveries are F.O.B., Sturgeon Bay, Wisconsin, unless otherwise stated. We reserve the right to make partial shipments and invoice them accordingly.
- Standing orders can be arranged upon request.
- Next day and early morning next delivery is dependent upon the service provider. We will make every effort to accommodate customer requests for special delivery.

### Product Availability:

Not all products listed in this catalog may be available at the time of order. Some products may not be available in all countries.

### Warranty:

Parcus Medical products are guaranteed to be free from defects in material and workmanship for the warranty period of one year from the date of invoice, unless otherwise specified. This warranty is restricted to repair or replacement of the product by Parcus Medical, at its option, of any product found to be defective during the warranty period. Some types of product damage may void the warranty. This includes, but is not limited to, normal use-related damage, any attempted repairs by unauthorized service providers, using a sterilization method not approved by Parcus Medical, and using the product in a way that is not intended by Parcus Medical. All warranties apply to the original buyer only and are not transferable. In no event shall Parcus Medical be liable for any anticipated profits, consequential damages, or loss of time incurred by the buyer with the purchase or use of any product.

### Made to Order (MTO) Instruments:

We may accept orders for Made To Order (MTO) instruments. All MTO sales are final and are covered by a 30 day warranty against defects in material and workmanship.

### Minimum Order:

The minimum order amount is \$50 for sales orders and \$20 for service orders.

Parcus Medical products are offered exclusively through the company and our authorized representatives. For the name and address of your local representative, contact our Customer Service Department.

### Returns:

Parcus Medical requires a completed returned goods authorization form, with a number provided by our customer service department, for all product returns. Products that are returned within 30 days, from date of invoice, provided that they are returned in their original, unaltered factory packaging, will be returned to stock without charge. Products not meeting the aforementioned criteria may be authorized for return but will be subject to a restocking charge that will be determined after receipt and inspection of the product. MTO products will not be accepted for credit. All products being returned under warranty must be terminally sterilized if they have been used in a surgical procedure. Any product(s) returned to Parcus Medical without a returned goods authorization may be refused and returned to sender.